



Muzun for Humanitarian & Development

## Needs Assessment

PSEA

2022/4/25

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## Introduction:

This report was prepared by the Monitoring and Evaluation Department in Muzun to inform IOM about the PSEA Needs Assessment.

## Organization background:

Muzun for Humanitarian & Development (MHD) is a civil society and Non-for-profit organization registered in Turkey, Gaziantep since 2015. The NGO was founded by professional humanitarian workers engaged in the Syria response. We come from the communities affected by the conflict.

We have set up this organization in order to support fellow Syrians with relief and non-relief assistance to maintain their under-pressured resilience and help them cope with the challenging conflict environment. In our work we focus on the most vulnerable including persons with special needs, children and women.

As a grassroots organization, our work is community-led and therefore, owned and sustainable. We have presence across Syria. MHD operates in Aleppo governorate (A'zaz, Jarablus, Al Baba and Western countryside), Idleb, Hama Countryside, Daraa, Qunaytera and some besieged areas like (Ar Rastan and Eastern Ghota).

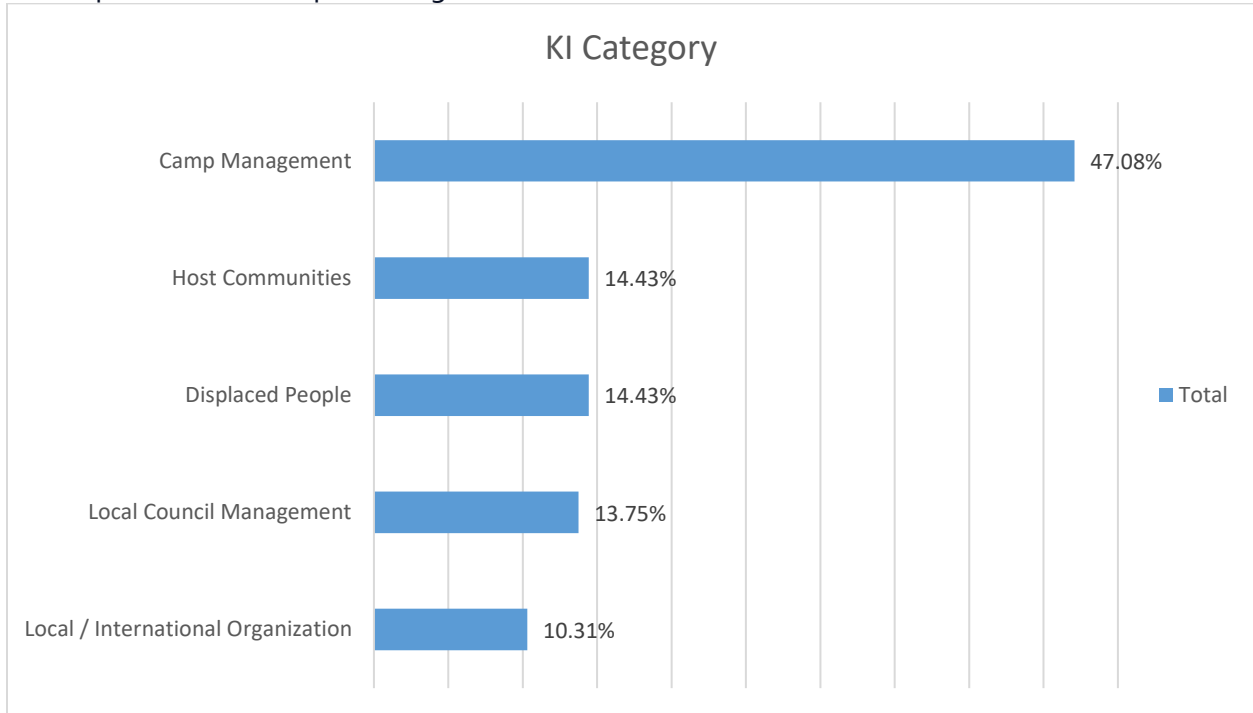
## Overview:

The present document outlines the findings of the PSEA Needs Assessment in **136** IDP sites and **40** Cites in Idlib and Aleppo governorate.

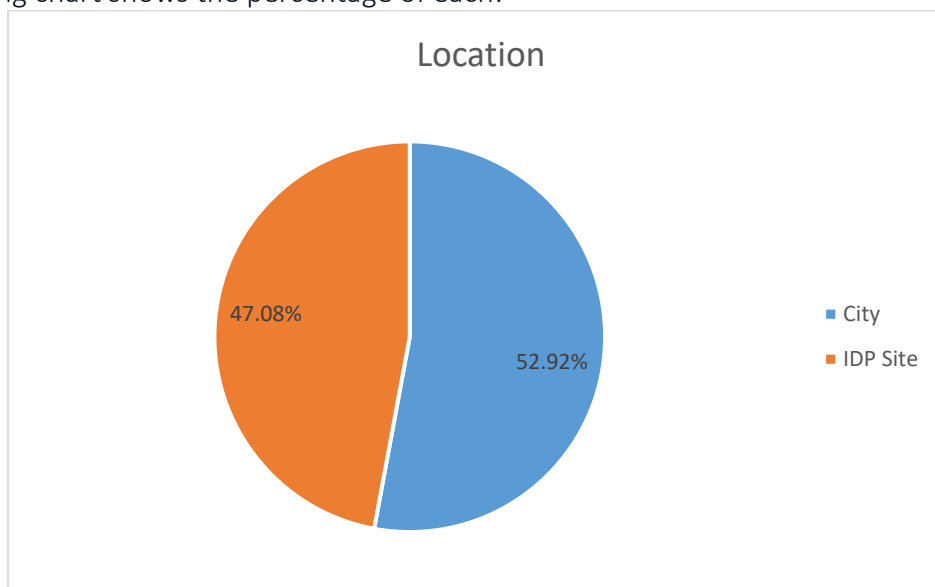
The quantitative data approach was used to collect data from Local Council Management, from Displaced People, Camp Management, From Host Communities and From a Local / International Organization.

## Demographic:

Various groups of the community were interviewed to get all opinions on the topic of sexual exploitation and abuse in humanitarian work. The following chart shows the classification of the displaced and their percentage



The interviews were also conducted in different communities, the camps and cities were visited. The following chart shows the percentage of each:



The following table shows the cities visited:

Governorate	District	Sub-district	Community
Aleppo	Jebel Saman	Daret Azza	Daret Azza
Aleppo	Jebel Saman	Atareb	Atareb
Aleppo	Jebel Saman	Atareb	Batbu
Aleppo	Jebel Saman	Atareb	Kafr Karmin
Aleppo	Jebel Saman	Atareb	Abin Samaan
Aleppo	Jebel Saman	Atareb	Tuwama
Aleppo	Jebel Saman	Atareb	Jeineh
Aleppo	Jebel Saman	Daret Azza	Deir Samaan
Aleppo	Jebel Saman	Daret Azza	Zarzita
Aleppo	Jebel Saman	Daret Azza	Qatoura
Idleb	Idleb	Idleb	Idleb
Idleb	Idleb	Maaret Tamsrin	Ma'arrat Tamasrin
Idleb	Idleb	Maaret Tamsrin	Zardana Mashehad
Idleb	Idleb	Maaret Tamsrin	Kafr tanor
Idleb	Idleb	Maaret Tamsrin	Kafr Jales
Idleb	Idleb	Maaret Tamsrin	Maaret Elekhwan
Idleb	Idleb	Maaret Tamsrin	Murin (Maaret Tamsrin)
Idleb	Idleb	Maaret Tamsrin	Shekh Bahr
Idleb	Idleb	Maaret Tamsrin	Taltuneh
Idleb	Idleb	Maaret Tamsrin	Batenta
Idleb	Idleb	Bennsh	Bennsh
Idleb	Idleb	Sarmin/رمين	Sarmin/سرمين
Idleb	Ariha	Ariha	Ariha
Idleb	Jisr-Ash-Shugur	Jisr-Ash-Shugur	Jisr-Ash-Shugur
Idleb	Jisr-Ash-Shugur	Badama	Badama
Idleb	Jisr-Ash-Shugur	Darkosh	Darkosh
Idleb	Jisr-Ash-Shugur	Darkosh	Dorriyeh
Idleb	Jisr-Ash-Shugur	Darkosh	Mreimin (Darkosh)
Idleb	Jisr-Ash-Shugur	Darkosh	Zarzur (Darkosh)
Idleb	Jisr-Ash-Shugur	Darkosh	Thahr
Idleb	Idleb	Idleb	Sijer - Bqesemtoh
Idleb	Idleb	Idleb	Arshani
Idleb	Idleb	Bennsh	Foah
Idleb	Idleb	Bennsh	Toum
Idleb	Harim	Dana	Hezreh - Hezri
Idleb	Harim	Dana	Tal Elkaramaj
Idleb	Harim	Dana	Tilaada

Idleb	Harim	Dana	Dana (Dana)
Idleb	Harim	Dana	Termanin
Idleb	Idleb	Maaret Tamsrin	Habat

The following table shows the camps visited

Governorate	District	Sub-district	Community	IDP Site
Aleppo	Jebel Saman	Atareb	Kafr Karmin	Al Manelah/ المنزلة
Aleppo	Jebel Saman	Atareb	Kafr Karmin	Tayba(Kafr Karmin) / طيبة(كفر كرمين)
Aleppo	Jebel Saman	Atareb	Kafr Karmin	Al-Dwerat / الدويرات
Aleppo	Jebel Saman	Atareb	Abin Samaan	Ra'a/ راع
Aleppo	Jebel Saman	Atareb	Abin Samaan	Al Kasasieb / القصاصيب
Aleppo	Jebel Saman	Atareb	Tuwama	Al Ezza / العزة
Aleppo	Jebel Saman	Atareb	Tuwama	Al Mansoura/ المنصورة
Aleppo	Jebel Saman	Atareb	Tuwama	Athar/ آثار
Aleppo	Jebel Saman	Atareb	Tuwama	Al Muhtasiboun/ المحتسبون
Aleppo	Jebel Saman	Atareb	Tuwama	Urum Al Sughra / أروم الصغرى
Aleppo	Jebel Saman	Atareb	Tuwama	Gaith and Rahma/ غيث ورحمة
Aleppo	Jebel Saman	Atareb	Tuwama	Islam/ اسلام
Aleppo	Jebel Saman	Atareb	Tuwama	Defaf Al Furat/ ضفاف الفرات
Aleppo	Jebel Saman	Atareb	Tuwama	Sons of Al Jazeera wa Al Furat/ ابناء الجزيرة والفرات
Aleppo	Jebel Saman	Atareb	Tuwama	حومد
Aleppo	Jebel Saman	Atareb	Batbu	Al Mathana(Batbu) / المطحنة(باتبو)
Aleppo	Jebel Saman	Atareb	Batbu	Halab Alshahba2/ حلب الشهباء 2
Aleppo	Jebel Saman	Atareb	Batbu	Al - Muhsnien / المحسنين
Aleppo	Jebel Saman	Atareb	Batbu	Al Saiyallah / السيادة
Aleppo	Jebel Saman	Atareb	Batbu	Qortubah 2 / قرطبة2
Idleb	Idleb	Maaret Tamsrin	Zardana Mashehad	Al Andalus 1/1 الأندلس
Idleb	Idleb	Maaret Tamsrin	Zardana Mashehad	Al Maara(Shabur) / المعرة(شابور)
Idleb	Idleb	Maaret Tamsrin	Zardana Mashehad	Al Nour(Zaradna Mashehad)/ النور(زردنا مشهد)
Idleb	Idleb	Maaret Tamsrin	Habat	Maryam/ مريم
Idleb	Idleb	Maaret Tamsrin	Kafr tanor	Al Tal / التل
Idleb	Idleb	Maaret Tamsrin	Kafr tanor	Tajamua Al Rahimoun/ تجمع الراحمون
Idleb	Idleb	Maaret Tamsrin	Kafr Jales	Al Mahata (Kafr Jales)/ المحطة(كفرجالس)
Idleb	Idleb	Maaret Tamsrin	Kafr Jales	Edres alghrabi/ مزعة ادريس الغربي
Idleb	Idleb	Maaret Tamsrin	Kafr Jales	typical camp WATAN second / مخيم وطن النموذجي الثاني
Idleb	Idleb	Maaret Tamsrin	Murin (Maaret Tamsrin)	Murin Caps/ تجمع مخيمان مورين
Idleb	Idleb	Maaret Tamsrin	Murin (Maaret Tamsrin)	Ateyah Farm / مزعة عطية
Idleb	Idleb	Maaret Tamsrin	Ma'arrat Tamasrin	Al Anwar (Maart Msrin)/ الانوار(معرة مصرين)
Idleb	Idleb	Maaret Tamsrin	Ma'arrat Tamasrin	Al Cournesh / الكورنيش
Idleb	Idleb	Maaret Tamsrin	Ma'arrat Tamasrin	Al Raay / الراعي

Idleb	Idleb	Maaret Tamsrin	Ma'arrat Tamasrin	Markaz Eiwa Maarat Musrin/ مركز إيوا معرة مصرين
Idleb	Idleb	Maaret Tamsrin	Ma'arrat Tamasrin	madrast Al Foun/ مدرسة الفون
Idleb	Idleb	Maaret Tamsrin	Ma'arrat Tamasrin	Tal Kursian/ تل كرسيان
Idleb	Idleb	Maaret Tamsrin	Ma'arrat Tamasrin	Al Kasir Alabyad / القصر الأبيض
Idleb	Idleb	Maaret Tamsrin	Ma'arrat Tamasrin	Al Dahroj / الدحروج
Idleb	Idleb	Maaret Tamsrin	Ma'arrat Tamasrin	Dar Al- Salam/ دار السلام
Idleb	Idleb	Maaret Tamsrin	Shekh Bahr	Al Karamah(Shekh Bahr)/ الكرامة(الشيخ بحر)
Idleb	Idleb	Maaret Tamsrin	Shekh Bahr	Nasseam Al-kheer(Shekh Bahr)/ نساءم الخير(الشيخ بحر)
Idleb	Idleb	Maaret Tamsrin	Shekh Bahr	Al-Omran/العمران
Idleb	Idleb	Maaret Tamsrin	Shekh Bahr	Al-Omran/العمران
Idleb	Idleb	Maaret Tamsrin	Shekh Bahr	Al Rahma 1 (Sheikh Bahr) / الرحمة 1(الشيخ بحر)
Idleb	Idleb	Maaret Tamsrin	Shekh Bahr	Al Qqaheraa/القاهرة
Idleb	Idleb	Maaret Tamsrin	Shekh Bahr	Al Sader/ الصدر
Idleb	Idleb	Maaret Tamsrin	Shekh Bahr	Al Bayan(Shekh Bahr) / البيان(شيخ بحر)
Idleb	Idleb	Maaret Tamsrin	Shekh Bahr	Jabal Alshekh Bahr/جبل الشيخ بحر
Idleb	Idleb	Maaret Tamsrin	Shekh Bahr	Alaskan/الإسكان
Idleb	Idleb	Maaret Tamsrin	Taltuneh	School(Taltuneh)/ المدرسة(تلتونة)
Idleb	Idleb	Maaret Tamsrin	Taltuneh	Aleuzu/ العزو
Idleb	Idleb	Maaret Tamsrin	Taltuneh	Alzahraa(Taltuneh)/الزهراء(تلتونة)
Idleb	Idleb	Maaret Tamsrin	Taltuneh	Al-Kamilia / الكاملية
Idleb	Idleb	Maaret Tamsrin	Batenta	Al Hawija / الحويجة
Idleb	Idleb	Maaret Tamsrin	Batenta	Al Rahman(Batenta)/الرحمن(باتنته)
Idleb	Idleb	Maaret Tamsrin	Batenta	Al-mkdash/المكداش
Idleb	Idleb	Maaret Tamsrin	Batenta	Al Zeyara (Eman Billah) / الزيارة(الإيمان بالله)
Idleb	Idleb	Idleb	Idleb	Ritko / ريتكو
Idleb	Idleb	Idleb	Idleb	Al Hussein / الحسين
Idleb	Idleb	Idleb	Idleb	Al Malaab / الملعب.
Idleb	Idleb	Idleb	Idleb	University/ الجامعة
Idleb	Idleb	Idleb	Idleb	EkThar Al bethar / إكتار البذار
Idleb	Idleb	Idleb	Idleb	Al Kanayes / الكنايس
Idleb	Idleb	Idleb	Idleb	Al Mahmoud /المحمود
Idleb	Idleb	Idleb	Idleb	Al-Azizia / العزيزية
Idleb	Idleb	Idleb	Idleb	Al Shuhadaa(Idleb)/ الشهداء(ادلب)
Idleb	Idleb	Idleb	Idleb	Al Thawra/ الثورة
Idleb	Idleb	Idleb	Idleb	Nasouh/ نصوح
Idleb	Idleb	Idleb	Sijer - Bqesemtoh	Al Fidaa / الفداء
Idleb	Idleb	Idleb	Sijer - Bqesemtoh	Al Fidaa Extension(Al Zajil) / ملحق الفداء(الزاجل)
Idleb	Idleb	Idleb	Arshani	Al Khair(Arshani) / الخير(عرشاني)
Idleb	Idleb	Idleb	Kafruhinh	Kafruhinh/كفروحين
Idleb	Idleb	Idleb	Kafruhinh	Water Station/ محطة المياه
Idleb	Idleb	Bennsh	Foah	The Hadikha / الحديقة
Idleb	Idleb	Bennsh	Foah	Hafedat Aeshaa/حفيدات عائشة
Idleb	Idleb	Bennsh	Foah	Nadi Alfurusiah / نادي الفروسية

Idleb	Idleb	Bennsh	Foah	Aieshaa bent Abo Bakr/ عائشة بنت ابو بكر
Idleb	Idleb	Bennsh	Toum	Toum/ طعوم
Idleb	Ariha	Mhambal	Ora Qabli - Edwan	Eudwan / عدوان
Idleb	Jisr-Ash-Shugur	Darkosh	Dorriyeh	Al Bonyan/ البنيان
Idleb	Jisr-Ash-Shugur	Darkosh	Dorriyeh	Al Faroq (Darkosh) / (الفاروق) دركوش
Idleb	Jisr-Ash-Shugur	Darkosh	Dorriyeh	Ali Bin Abi Taleb (Dorriyeh) / علي بن ابي طالب(الدرية)
Idleb	Jisr-Ash-Shugur	Darkosh	Dorriyeh	Othman Bin Affan (Darkosh) / عثمان بن عفان(دركوش)
Idleb	Jisr-Ash-Shugur	Darkosh	Dorriyeh	Al Sad / السد
Idleb	Jisr-Ash-Shugur	Darkosh	Dorriyeh	Omahat Al Moumenien(Dorriyeh)/ امهات المؤمنين(الدرية)
Idleb	Jisr-Ash-Shugur	Darkosh	Dorriyeh	Abo-Baker/ أبو بكر
Idleb	Jisr-Ash-Shugur	Darkosh	Mreimin (Darkosh)	Engineers 1 / 1 المهندسين
Idleb	Jisr-Ash-Shugur	Darkosh	Zanbaqi	Aleppo 1/ 1 حلب
Idleb	Jisr-Ash-Shugur	Darkosh	Zanbaqi	Aleppo 2/ 2 حلب
Idleb	Jisr-Ash-Shugur	Darkosh	Zanbaqi	Aleppo 3/ 3 حلب
Idleb	Jisr-Ash-Shugur	Darkosh	Zarzur (Darkosh)	Al Aman (Darkosh) / الأمان(دركوش)
Idleb	Jisr-Ash-Shugur	Darkosh	Zarzur (Darkosh)	Alraiat Albaydaa / الرايات البيضاء
Idleb	Jisr-Ash-Shugur	Darkosh	Zarzur (Darkosh)	Basmat Amal(Zarzur)/ بسمة أمل(زرزور)
Idleb	Jisr-Ash-Shugur	Darkosh	Zarzur (Darkosh)	Al Shaheed Maher Kujak / الشهيد ماهر كوجاك
Idleb	Jisr-Ash-Shugur	Darkosh	Zarzur (Darkosh)	Tajamoa Mizreh / تجمع مزرة
Idleb	Jisr-Ash-Shugur	Darkosh	Zarzur (Darkosh)	Tajamuaa Istanbul / تجمع اسطنبول
Idleb	Jisr-Ash-Shugur	Darkosh	Zarzur (Darkosh)	Omran/ عمران
Idleb	Jisr-Ash-Shugur	Darkosh	Ghazala - Mgheidleh	Alghazala / الغزالة
Idleb	Jisr-Ash-Shugur	Darkosh	Ghazala - Mgheidleh	Al Hayat/ الحياة
Idleb	Jisr-Ash-Shugur	Darkosh	Sheikh Issa Elashury	Al Aramel/ الارامل
Idleb	Jisr-Ash-Shugur	Darkosh	Sheikh Issa Elashury	Al Hammam(Sheikh Essa)/(الحمام(الشيخ عيسى))
Idleb	Jisr-Ash-Shugur	Darkosh	Thahr	Al Mansoura(Thahr)/ المنصورة(الظهر)
Idleb	Jisr-Ash-Shugur	Darkosh	Thahr	Syria Charity / سوريا الخيرية
Idleb	Harim	Dana	Tal Elkaramej	Tal Al Karama/ تل الكرامة
Idleb	Harim	Dana	Tal Elkaramej	Alzahra (Tal Elkaramej) / الزهراء( تل الكرامة)
Idleb	Harim	Dana	Tal Elkaramej	Ard Al Matar/ ارض المطار
Idleb	Harim	Dana	Tal Elkaramej	Ard Al Matar 2/ 2 ارض المطار
Idleb	Harim	Dana	Tal Elkaramej	Omar Al Faroq/ عمر الفاروق
Idleb	Harim	Dana	Tal Elkaramej	Tal Fakhar / تل فخر
Idleb	Harim	Dana	Tal Elkaramej	AlMothana/ المثني
Idleb	Harim	Dana	Tal Elkaramej	Tajmo. ALLij/ تجمع اللج
Idleb	Harim	Dana	Tal Elkaramej	AlKadisya(Tal Alkarama)/ القادسية(تل الكرامة)
Idleb	Harim	Dana	Tal Elkaramej	Al Gharbal/ الغريال
Idleb	Harim	Dana	Tal Elkaramej	Rabaea / ربيعة
Idleb	Harim	Dana	Tilaada	Al Heir / الحير
Idleb	Harim	Dana	Tilaada	Al Deir/ الدير
Idleb	Harim	Dana	Tilaada	Al- Harraqat / الحرافات
Idleb	Harim	Dana	Tilaada	Al Mazraa/ المزرعة

Idleb	Harim	Dana	Tilaada	الريف الغربي / Alreef Algharbi
Idleb	Harim	Dana	Tilaada	البياضة / Al-Bayada
Idleb	Harim	Dana	Tilaada	السالم -تلعادة / Al-Salim -Tilaada
Idleb	Harim	Dana	Dana (Dana)	الهجرة / Al Hijra
Idleb	Harim	Dana	Dana (Dana)	الساوت(دانا) / Al Sarout(Dana)
Idleb	Harim	Dana	Dana (Dana)	حير الصبي / Her Alsapy
Idleb	Harim	Dana	Dana (Dana)	الأمين / Al Ameen
Idleb	Harim	Dana	Dana (Dana)	المعتصم / AlMoutasim
Idleb	Harim	Dana	Dana (Dana)	الفارس / AlFares
Idleb	Harim	Dana	Dana (Dana)	تلال حلب / TilalHalab
Idleb	Harim	Dana	Dana (Dana)	البيرة / Al-Beera
Idleb	Harim	Dana	Dana (Dana)	النجمة / Alnjmeh
Idleb	Harim	Dana	Dana (Dana)	وادي العين / Wadi Alean
Idleb	Harim	Dana	Dana (Dana)	الوحلة / AlWahla
Idleb	Harim	Dana	Termanin	مخيم تل الضمان / TI Aldaman
Idleb	Harim	Dana	Termanin	الأطلال(ترمانين) / Al Atlal(Termanin)
Idleb	Harim	Dana	Termanin	الفضل(ترمانين) / Alfadel(Termanin)
Idleb	Harim	Dana	Termanin	الدوماني(قرية الخير) / Al Khair Village ( Aldomani)

## Key Findings:

When asking the target groups about identifying the need:

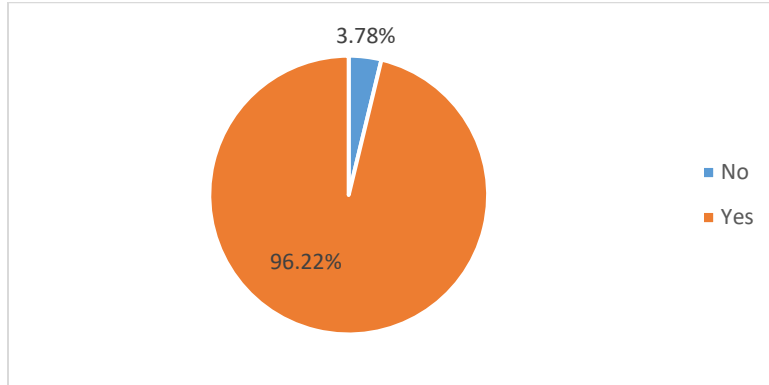
1. %46.5 said that they did not feel that they were treated with respect by the employees, while 53.5% said they felt that they were treated with respect during the distribution process by the NGO employees.
2. %40.5 said they had no knowledge about the mechanism for submitting complaints, while 59.5% said they had full knowledge about the mechanism for submitting suggestions and complaints.
3. %63 said that they had not submitted any complaints about the misconduct of humanitarian workers, while 37% said that they had already submitted complaints about the misconduct of humanitarian workers.
4. %79 said they had not received any response to their complaint, while 21% said they had received a response to their complaint.
5. %96 said that no member of the community was involved in developing the mechanisms for comments or complaints, while 4% said that members of the community were involved in developing the complaints mechanisms.



6. %89said they did not participate in such sessions, while 11% said they did not participate in such sessions.
7. %99of the participants stated that they advocate the establishment of various activities of sexual exploitation and abuse, such as work sessions, awareness raising sessions, plays and focused group discussion.

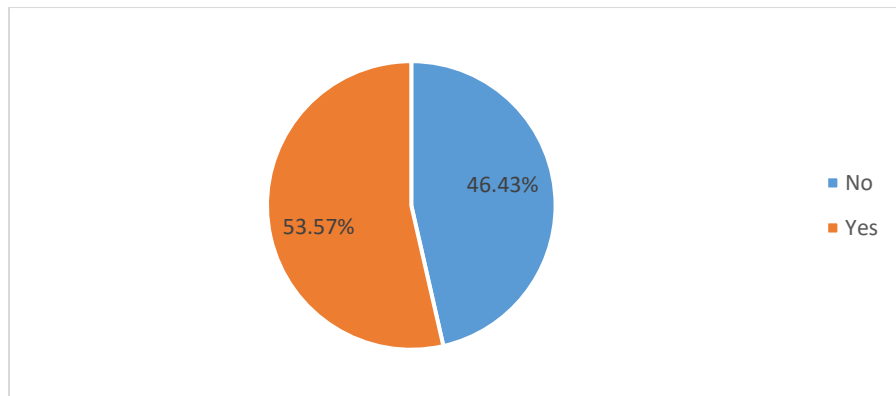
The following questions aim to understand the levels of awareness among the community about the ways to submit complaints, complaints about or lack of humanitarian services, in particular.

When the participants in this survey were asked if they had received humanitarian aid from a non-governmental organization during the past six months, their answers were as follows: 4% reported that they had not received any assistance during the past six months, while 96% said they had actually received assistance from an NGO During the past six months.



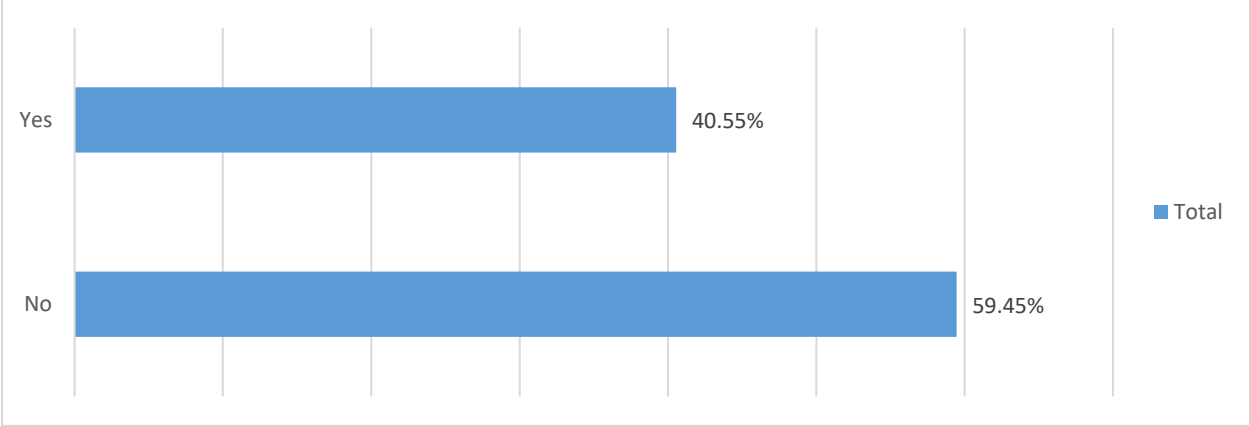
When respondents to this survey /280/ were asked if they were treated with respect by NGO staff during the distribution of humanitarian aid,

%46.5said that they did not feel that they were treated with respect by the employees, while 53.5% said they felt that they were treated with respect during the distribution process by the NGO employees.



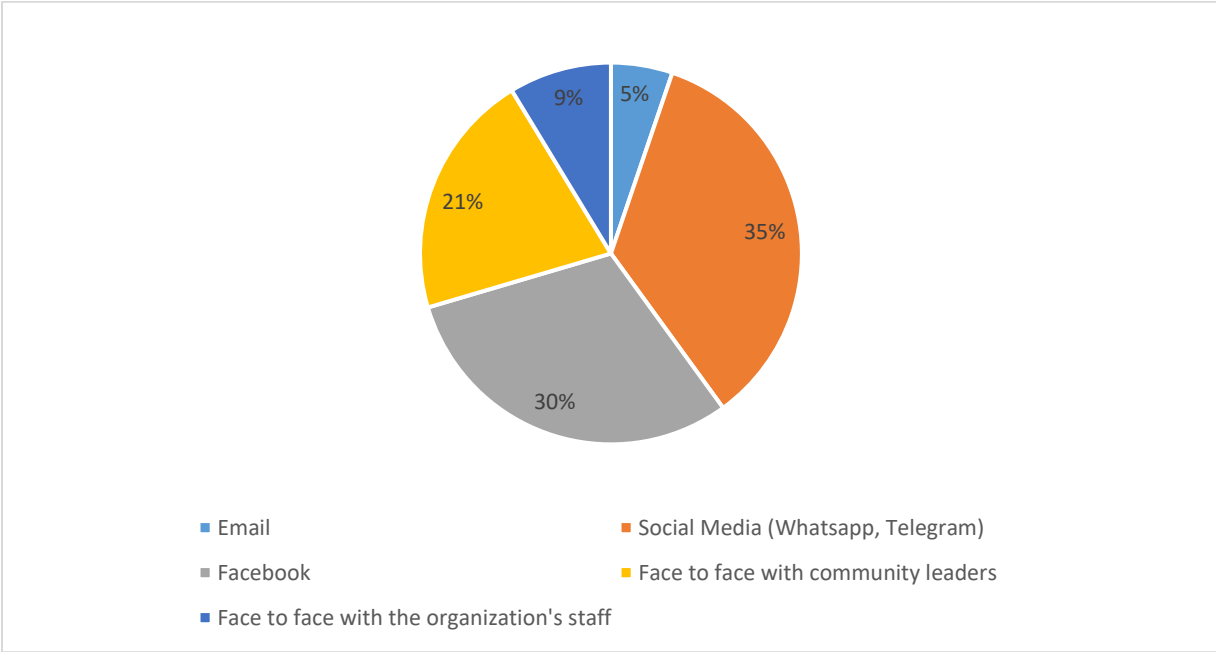
When survey respondents are asked about their knowledge of the mechanism for providing opinions, comments, or complaints about the services they have received or about the behavior of humanitarian workers:

%40.5 said they had no knowledge about the mechanism for submitting complaints, while 59.5% said they had full knowledge about the mechanism for submitting suggestions and complaints.

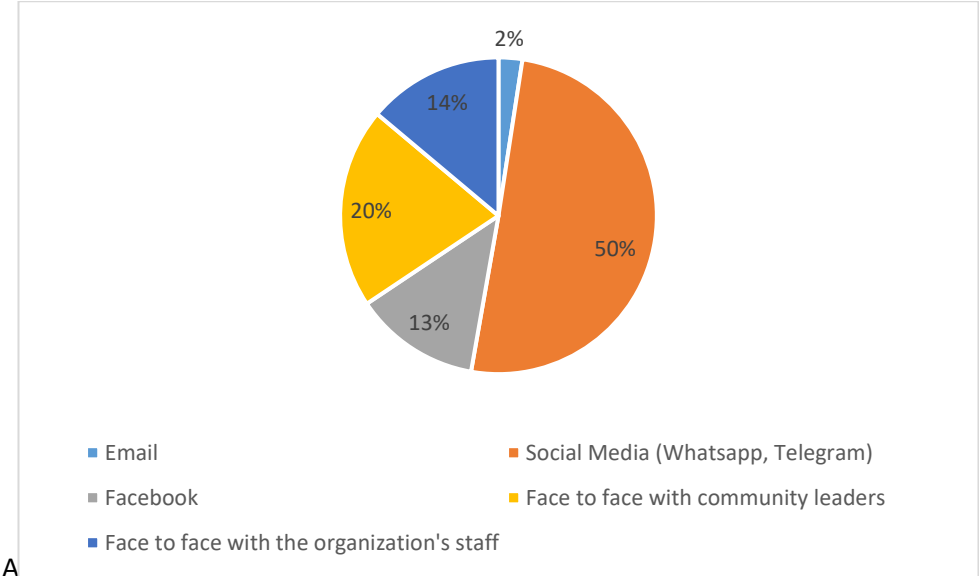


Participants who reported that they are aware of the mechanism for submitting comments and complaints (59.5%) were asked about the channels or tools through which they can submit a complaint:

The following chart shows the percentage of each tool or channels for submitting a complaint

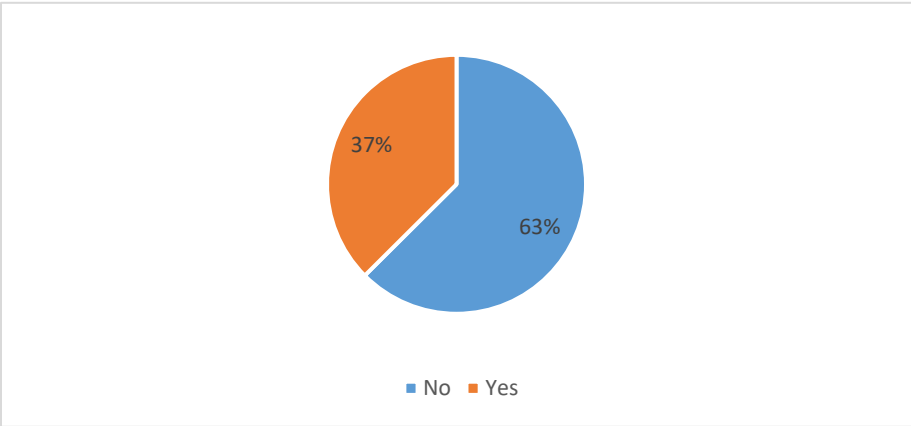


Participants who reported that they were not aware of the mechanism for submitting comments or complaints (40.5%) were asked about the best ways or channels they prefer to submit comments or complaints, the following chart shows their preferred channels:



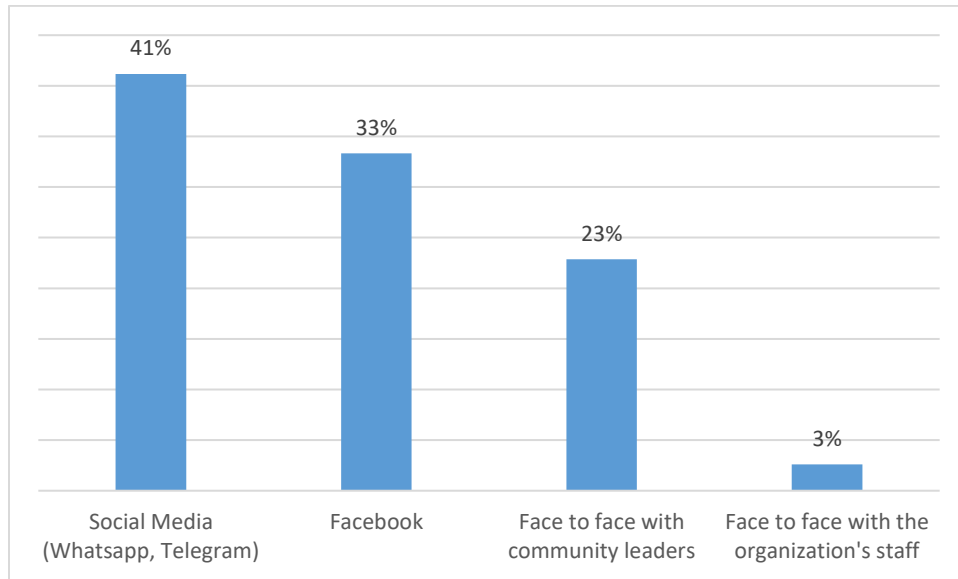
The following questions relate to people's experiences of filing complaints. In particular, we want to understand the respondent's preferences regarding the ways in which complaints can be submitted

Respondents in this assessment were asked whether someone had submitted a complaint about the misconduct of humanitarian workers to them while receiving assistance, 63% said that they had not submitted any complaint about the misconduct of humanitarian workers, while 37% said that they had already submitted Complaints about the misconduct of humanitarian workers.

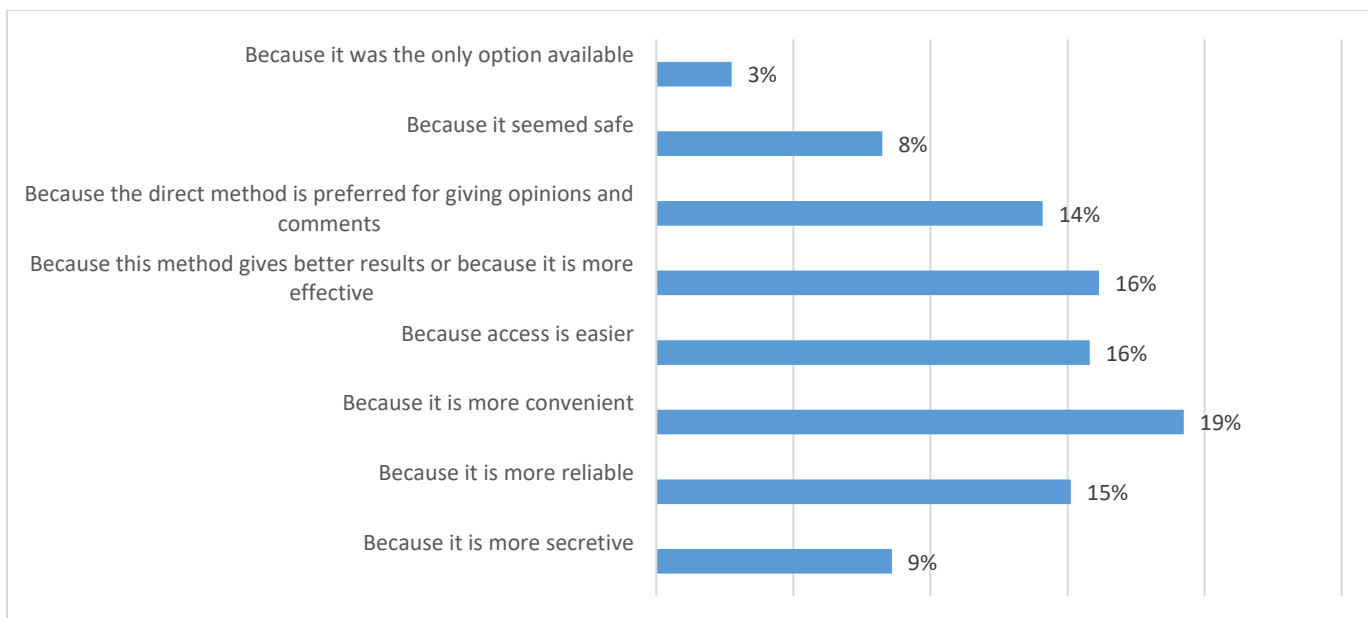


Persons who have already submitted a complaint about the misconduct of humanitarian workers (37%) were also asked about the way they submitted the complaint,

%41 said they submitted the complaint through social media applications, while 33% said they submitted the complaint through Facebook, 23% said they submitted the complaint face to face with social leaders, while 3% said they submitted the complaint is face to face with the organization team.

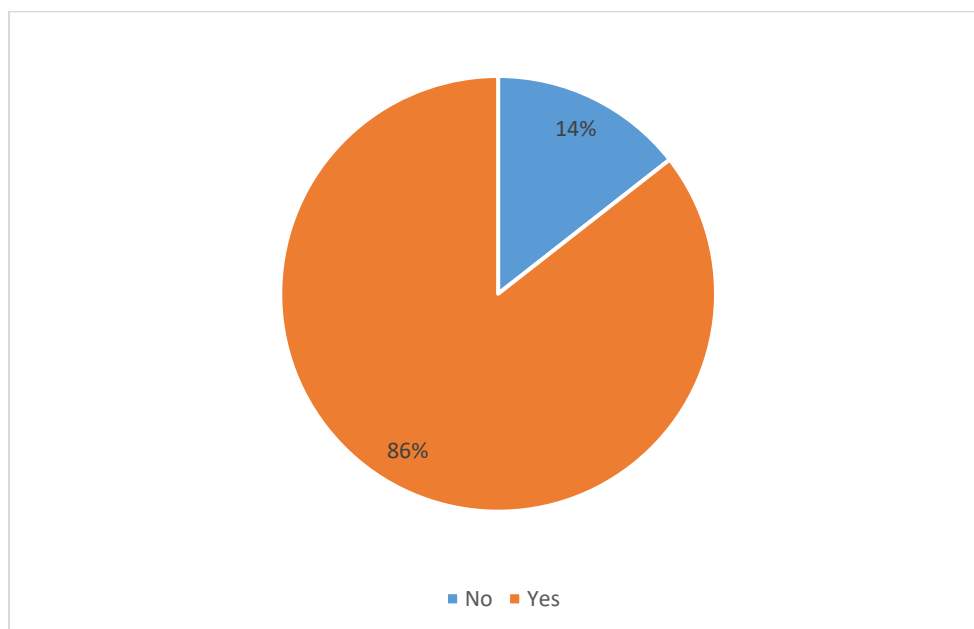


Persons who had already submitted a complaint about the misconduct of humanitarian workers (37%) were also asked about the reason for choosing these channels to file complaints about the misconduct of humanitarian workers. The answers were as in the following chart:



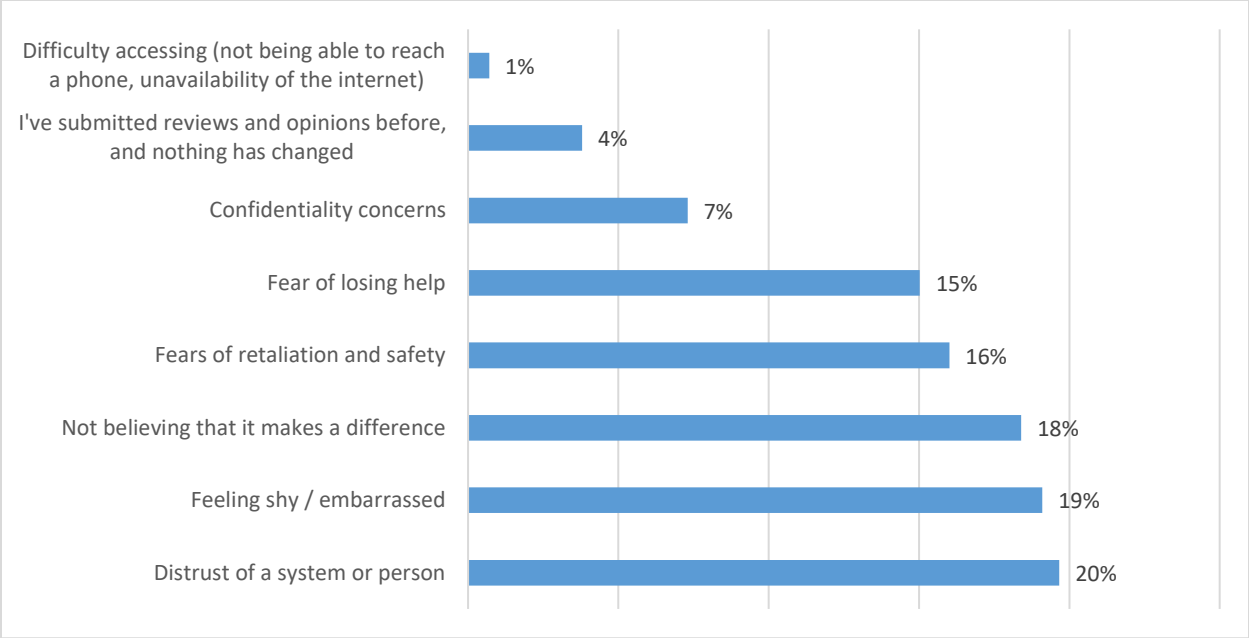
The purpose of the next few questions is to understand the problems or obstacles that people in the community may face when reporting or complaining about their concerns. Understanding the issue of exploitation or abuse is very important to understand these issues, so that we can identify ways to address them.

The participants in this survey were asked if they had any problems in submitting comments or complaints regarding humanitarian organizations working in their areas, where 86% said that they had no problems in submitting complaints or comments, while 14% said they had problems in submitting Comments or complaints about organizations operating in their areas

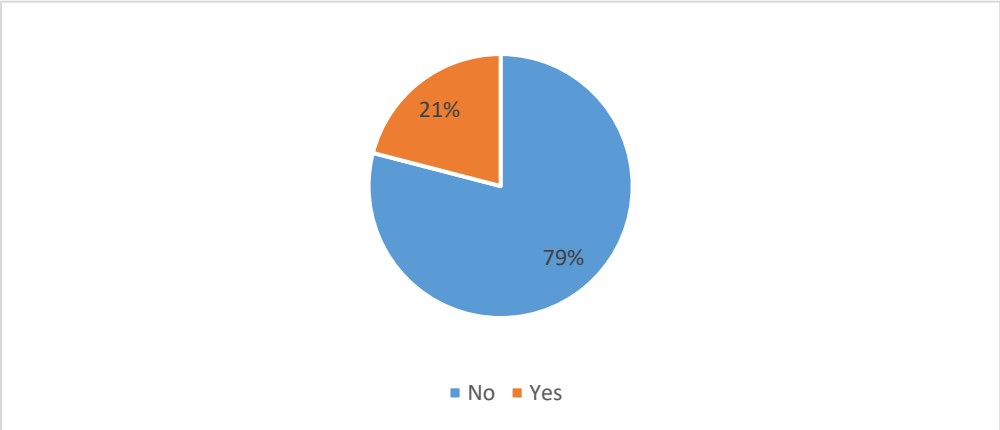


Participants were asked who answered that they encountered problems in submitting comments or complaints about humanitarian organizations working in their areas. (%86)

Where 16% said that they were afraid of retaliation by these employees or the organization operating in their areas, while 18% said they did not believe that their complaint would make a difference, and 15% said that they were afraid of losing the assistance provided if they submitted the complaint, while 19% said that they felt ashamed or embarrassed, which prevented them from submitting a complaint, while 1% said that the difficulty of accessing the phone or the lack of internet prevented them from submitting a complaint. Likewise, 20% said that they do not have confidence in the complaints system, while 7% said that they face a problem related to confidentiality, while 4% said that they have already submitted a complaint, and nothing has changed.



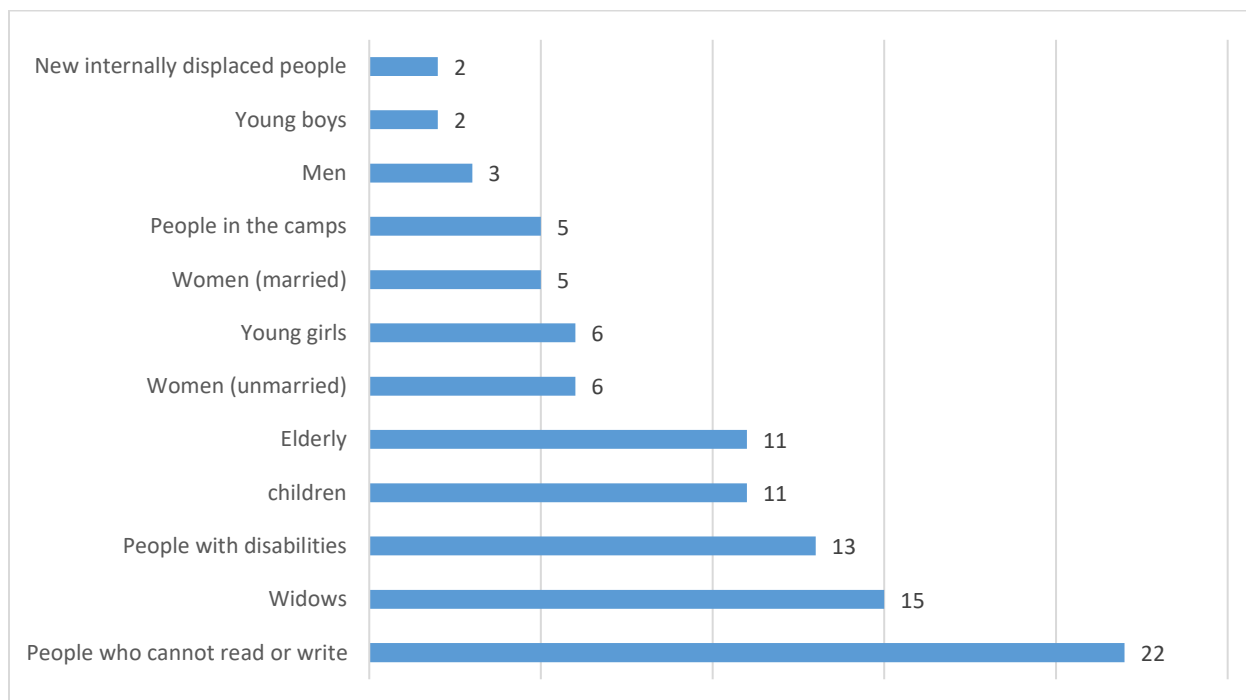
The participants were also asked if their complaint or comments submitted had been answered, 79% said they had not received any response to their complaint, while 21% said they had received a response to their complaint.



Participants in this survey were asked about which people in the community would be unable/most likely to make comments or complaints about the behavior of humanitarian workers in particular, The proportions were as follows:

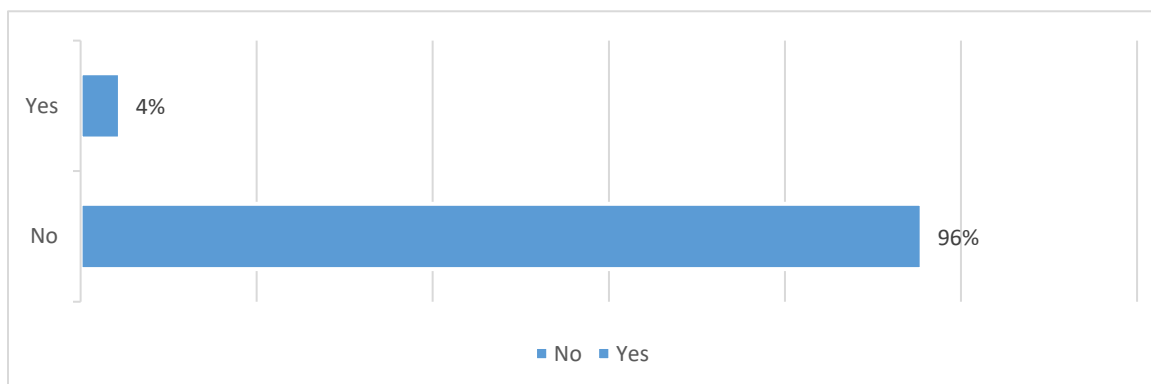
- %22 of people who cannot read or write
- %15 of widows
- %13 of people with disabilities
- %11 of children
- %11 of adults

- %6 of women (unmarried)
- %6 of young girls
- %5 of women (married)
- %5 of the people are in the camps
- %3 of men
- %2 of young boys
- %2 of the newly displaced.

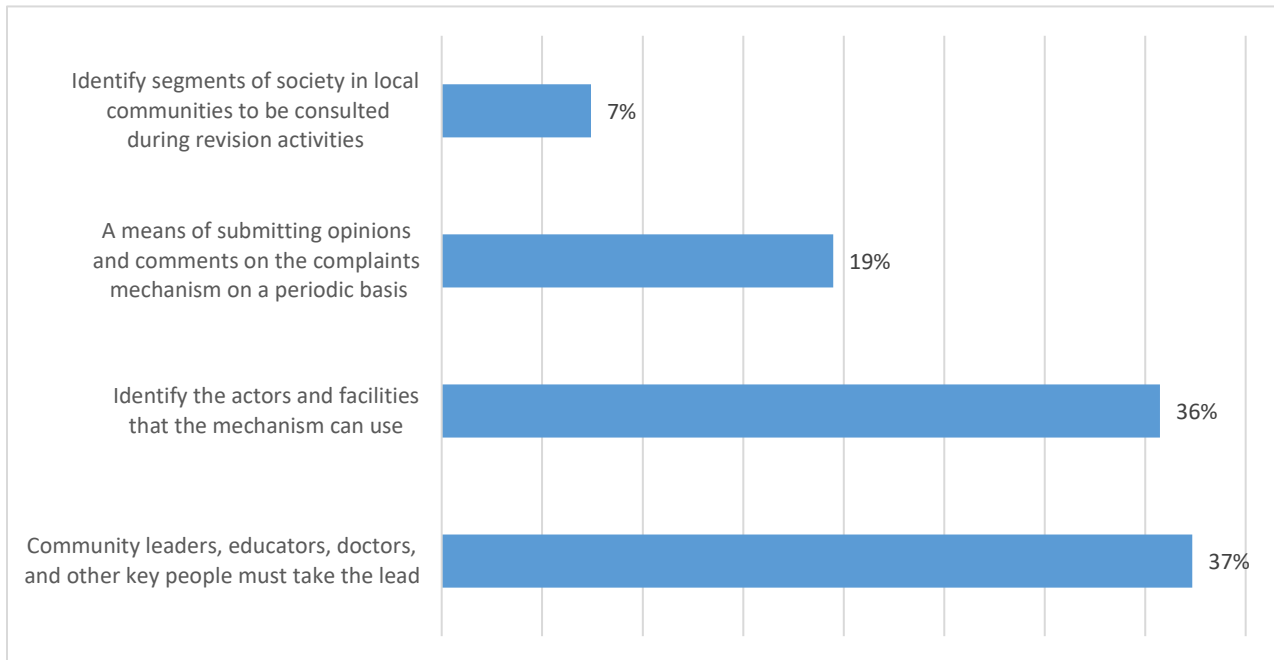


These questions relate to community participation in the development and implementation of complaints systems within the community

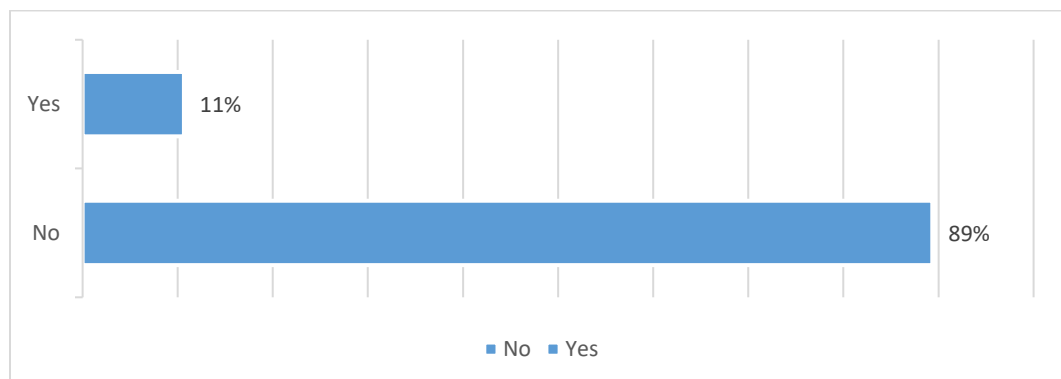
The participants in this survey were asked about whether members of the community were involved in the development of complaints mechanisms, 96% said that no member of the community was involved in developing the mechanisms for comments or complaints ,while 4% said that members of the community were involved in the development of complaints mechanisms.



The participants were also asked about how to involve the community in developing complaints and feedback mechanisms

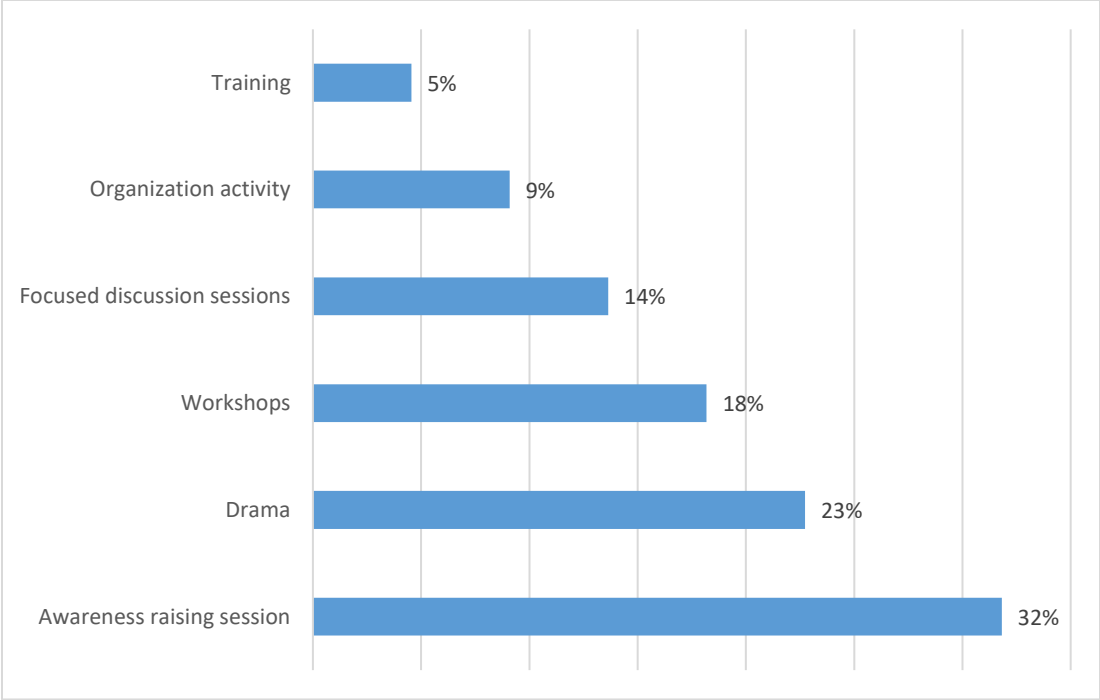


The participants were asked if they had participated in introductory sessions on the concept of sexual exploitation and abuse, where 89% said that they did not participate in such sessions, while 11% said that they had participated in such sessions.

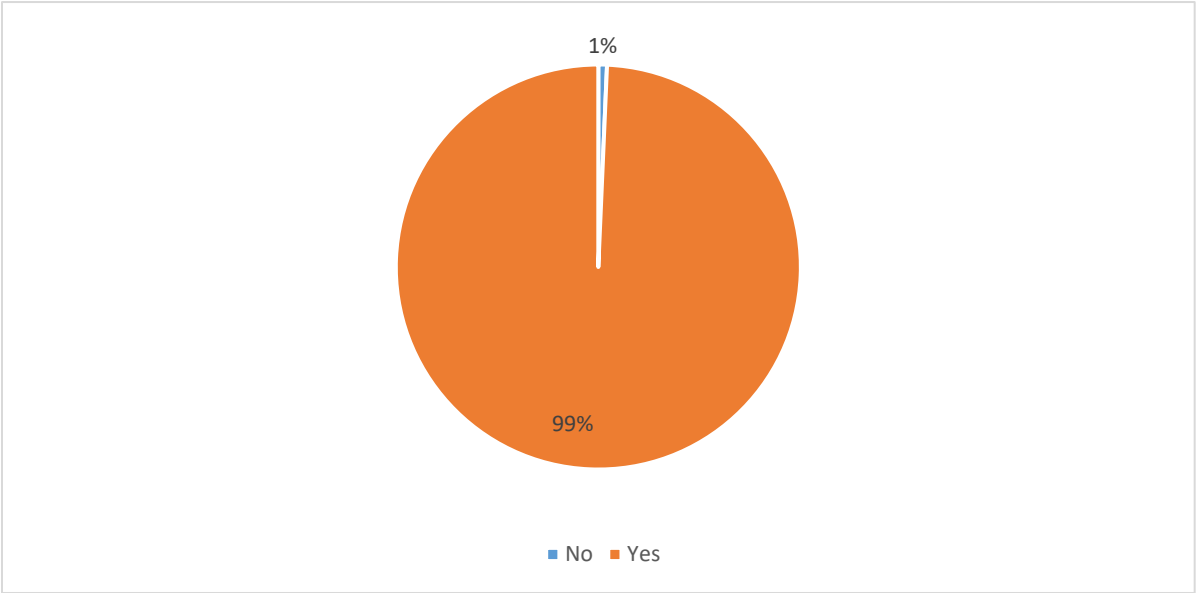


And when they were asked about the types of activities or sessions in which they participated, their answers were in the following chart:

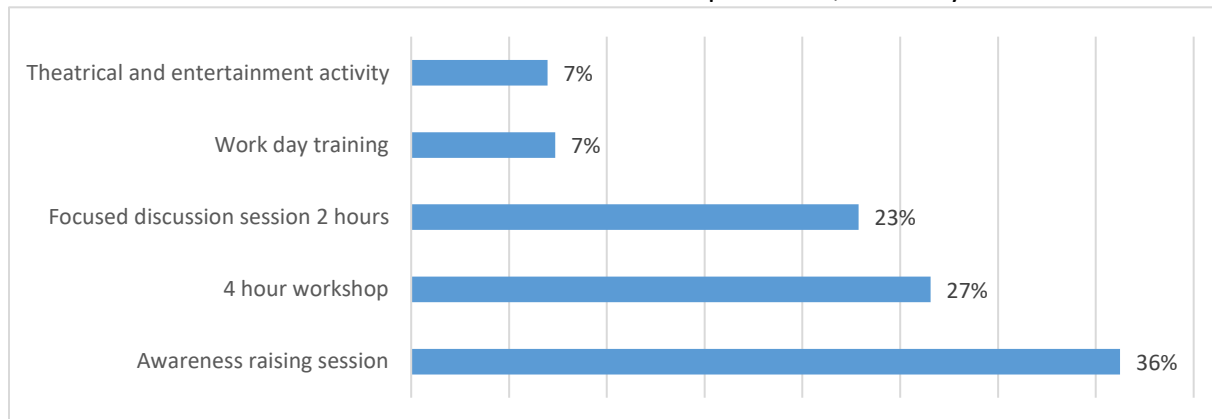




The participants were also asked about whether they support or advocate the existence of activities on awareness-raising and protection from sexual abuse or exploitation, 99% said that they advocate such activities.



They were also asked about the activities that they would like to take place in their communities to raise awareness of sexual abuse or exploitation, and they answered as follows:



### Recommendations:

- Mechanisms for comments and complaints should be provided and disseminated in the communities in which the intervention is taking place, and the community must be involved in developing these mechanisms.
- The community must be sensitized about submitting complaints about the behavior of humanitarian workers, that this will not affect their receiving humanitarian assistance and that they will not be retaliated against.
- Channels for submitting comments and complaints must be provided securely, and organizations pledge not to share their personal information with any party.
- As mentioned previously, various feedback and complaints mechanisms must be provided to reach vulnerable groups such as women, girls, widows and the elderly to ensure that they submit complaints if they encounter misconduct by humanitarian workers.
- Awareness of the host community should be raised about sexual exploitation and abuse through various activities such as work sessions, awareness-raising sessions, plays and focus groups discussion